

JOB CARD

Client		Store Code		Brand	
Brand		Ticket #		Size	
Location		Ticket Issue Date		Serial Number	
				Is Screen under warranty	YES/NO
Total Screens at Store					
Screens With Issues					

Tick appropriate box

Service Required	SCREEN 1	SCREEN 2	SCREEN 3	SCREEN 4	SCREEN 5
Screen Installation					
Screen Removal					
Screen Replacement					
Screen Repair					
Is Screen Under Warranty	YES/NO	YES/NO	YES/NO	YES/NO	YES/NO
Warranty Details (Invoice and Purchase Date)					

Visit Details				
Visit	Date of Visit	Engineer Name	Time of Visit	Sign
1st visit				
2nd visit				
3rd visit				

Customer Remark	
Service Engineer Remark	
Service Engineer Name	Store Manager
Sign	Contact Sign & Stamp
<p><small>Disclaimer: Though Adroit adheres to strict guidelines to repair/replace any faulty Screen/Part, it is also unsure if an extended service would be required or any further part to be replaced to make the faulty device work, this need for extra parts or extended repair requirements may only become apparent once the device is opened and thoroughly inspected. In such circumstances, Adroit will inform Client in advance for any such extra part to be replaced for Client to approve. Any part replacement will be through the authorized supplier and the warranty (if any) lies with the supplier which we will claim if required. There are certain parts which don't fall under warranty and such parts need a replacement only if they go bad again. Any extra cost involved in replacement will be informed beforehand. Any device that becomes faulty after repair due to issues with the power supply from the source will not be covered under warranty and will be treated as a new repair case. Extended Repair Time: Repair and replacement times may vary depending on part availability and service complexity.</small></p>	