

Name
Role name

 email@accenture.com



OVERVIEW

X Person has overall 3+ years of experience in Microsoft Dynamic CRM, Developing and implementation of web application with expertise in mainly Microsoft Technologies – Microsoft dynamics CRM (Version 2016 & D365 Online, On-premise), HTML, CSS & JavaScript. Design customization & configuration including script code, developing and deploying plug-ins, Workflows and possess a strong knowledge of Dynamic CRM

As part of the assignments, he has been in customizing dynamics crm forms, views, entity, relationship, workflow, business rules, business process flow, dashboards in CRM

KEY PROJECTS

• Best Buy Services

- Created Script in various scenarios.
- Responsible for creating Plugin based on the client requirement
- Development of Azure Timer trigger Function
- Fixed Bugs in different work items.

KNOWLEDGE TECHNOLOGIES

Dynamics 365 Online, on-premise, Workflow, Plugin, SSRS, PowerApps, Power automate, Html, CSS & JavaScript

DOMAIN

Information Technology

EXPERIENCE

Over 3 years of experience in MS CRM technology.

KEY SKILLS

Development, Techno - Functional skills, Customization and Configuration

INDUSTRY EXPERIENCE

Information Technology

CERTIFICATION

- MB-910: Dynamics 365 Fundamentals (CRM)
- SC-900: Security, Compliance, and Identity Fundamentals

KEY PROJECTS

- **CFR Upgrade**

Upgradation of Dynamics CRM from v8.2 to v9.1 with implementing all the new functionalities in new upgraded CRM. Fixing of Bugs in the new User Interface

Developed Custom Solutions and Customization of Entity, Forms, Fields, Relationships, Creation of various Data types, Views, Web Resources. Creation of Custom Button in DCRM according to the business requirement. Developed Workflows, Business Process Flows, Custom Action & implemented Plugin development for client. Creation of Business Rule in Dynamics 365 for the various scenarios.

CRUD Operation using C# and Web API in Dynamics CRM Platform

Maintain the detailed document for all processes (Plugins, Workflows, JavaScript etc.) in CFR Project.

Creation of custom Reports and SSRS reports with Sub report using both FetchXml Query and SQL Query.

Worked on Canvas App and Model Driven App in Power Apps to build Applications. Also implemented Power Automate to design various types of Flow in Dynamics 365